



MFP	
TT-20291	

Models: MX-2610N/MX-3110N/MX-3610N

**Priority:** Medium

**Date:** April 2011

**Subject:** Get Address Book does not work from Printer Driver

**Symptom:** Nothing happens when clicking on the Get Address Book button in the printer driver.

**Cause:** The setting for Data Backup (Send) is set to disabled.

**Solution:** In order for the Print and Send Function to acquire the address book, the port control for Data Backup (Send) must be enabled.

1. Go to the MFP Web Page
2. Click on Security Settings
3. Click on Port Control
4. Scroll to the bottom of the page under Client Ports
5. Select Enable for Data Backup (Send)
6. Click on the Submit button

